



# 90-DAY GUARANTEE

This certificate authenticates Univera's 90-day money back guarantee on all Univera products purchased by both Customers and Associates.

Univera products are also backed by:

- 177 patents and patents pending
- Two world-class genome research facilities
- Over 50 scientists and laboratory researchers
- Ingredients backed by clinical trials

We are confident you will experience results you can *see, feel, and measure.*

A handwritten signature in blue ink that reads "Bill Lee".

Bill Lee, Univera Chairman & CEO

If you are not completely satisfied with a Univera product, return it for a balance on account or refund. A pre-approved Return Merchandise Authorization Number (RMA) must be obtained by calling Customer Care at 877-627-4787. The empty, partially used or unused product package(s) or container(s) and invoice must be returned to Univera. Customers receive a 100% refund and Associates receive a 90% refund on orders returned within 90 days of the order date. Shipping and handling costs are not refunded. Please refer to the invoice and Univera's Policies and Procedures, Section 7 for full details, available at <http://us.univera.com/disclosure>. Partial pack returns and orders returned outside of policy are not eligible for a refund.

## Univera Serve First™ Child Sponsorship Program

Univera knows you can change the world just by changing yourself. Each Customer and Associate who enrolls with Univera and purchases a minimum of 100 BV on a Convenience Plan (CP) will sponsor four children for a year through Univera Serve First™ and its accredited partner, Vitamin Angels (4-star rating from Charity Navigator). This sponsorship provides vitamin supplementation and health-related assistance to children, which has reduced child mortality rates by 23% in the countries where this program has been implemented. Now, you can help children beat the odds in malnourished and disease-plagued communities, just by joining Univera and enrolling others.

How it works: Univera Serve First™ and Vitamin Angels have created a system of leveraging every humanitarian dollar into a much greater amount of humanitarian aid. Through matching funds and resources, we can now access vital help for these children at amazingly low prices - resulting in vitamin supplementation and reduction in the spread of illness/parasites. This high-quality health assistance can then be funneled into a distribution network that costs virtually nothing because it was put together and funded by generous people and companies like Bill Lee, Univera, and you! Find out more about Serve First at [www.servefirst.org](http://www.servefirst.org).

